

# Update on Support for Microsoft Vista and the Blackboard Learning System - Vista 4

Support Bulletins

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## **Does Blackboard support Microsoft Windows Vista with the Blackboard Learning System – Vista Enterprise, Release 4?**

Blackboard has tested Release 4 of the Blackboard Learning System – Vista Enterprise with Microsoft Windows Vista using both the Microsoft Internet Explorer® 7.0 Web browser and the Firefox® 2.0 Web browser. The results of the testing show that Microsoft Windows Vista is **compatible**.

Blackboard has tested releases 4.0.3 and 4.1.1.

Compatible configurations are partially tested by Blackboard and should function as expected. In this instance, Blackboard has conducted several weeks of testing to determine compatibility. Users that have upgraded to Microsoft Windows Vista should feel comfortable using it with Microsoft Internet Explorer 7 or Firefox 2.0 to access the Blackboard Learning System – Vista Enterprise, Release 3. However, please be aware of the following issues uncovered during testing:

CR120880: Users are unable to access files using WebDAV. After correctly configuring the Web folder, selecting a file to open, and entering the password, the user receives a File Not Found error message. Blackboard is working with Microsoft to resolve this issue.

CR120877: Users cannot not setup MyContent to open as a Web folder from the Content Manager tab. The system alerts the user that the WebDAV connection must be enabled from the Operating System. When the user attempts to setup the Web folder manually, the process fails.